

Terms & Conditions for Regency Executive Travel

- 1 Airport collections include 40 minutes waiting from the time the flight lands, thereafter waiting time will incur which will be £5.00 per every 15 minutes plus additional parking costs.
- 2 Any other waiting time aside from airport collections is charged at £20.00 per hour before midnight, thereafter £25.00 per hour.
- 3 Prices quoted are for journeys commencing in Milton Keynes travelling direct to your destination, for all other starting points please request a quote.
- 4 Prices are for one way unless otherwise stated.
- 6 Prices include 10 minutes waiting time, parking costs are additional.
- 7 A 25% deposit is required for non-account holders.
- 8 Regency Executive Travel require 24 hours notice for cancellations; cancellations made under 24 hours notice are subject to a 25% charge; cancellations made under 12 hours notice are subject to a 50% charge; cancellations made under 6 hours notice are subject to a 75% charge; cancellations made under 3 hours notice are charged at full rate.
- 8a No shows will be charged at full rate.
- 9 Any damage caused to the car by a client is charged to the client in full; any illness in the car will be charged at £100.00 minimum.
- 10 The driver has the right to decline excessive luggage either by weight or size.
- 11 Regency Executive Travel accept no responsibility for loss or damage to any luggage or goods carried in the car.
- 12 All vehicles are Non Smoking at all times.
- 13 In the event of non-payment, Regency Executive Travel reserve the right to recover outstanding debts through a reputable debt collection agency plus additional charges.